

COMPLETE
**TRACK AND
UNDERCARRIAGE
SOLUTIONS**



TW
KEEP MOVING

Message From The Director



ASH COLLINS
MANAGING DIRECTOR

Dear Customer,

Growing up in our house we loved all things mechanical, and this was often a topic of conversation around the kitchen table. Our dad was a building contractor who loved his work and got a real kick out of completing jobs to the highest standard.

We often think back to those conversations we had each night as we ate our dinner and talked over the day. It still sticks in our minds the recurring theme of the frustration dad had as to how often the equipment he hired failed him – breaking down and costing him precious time and money.

Despite these frustrations, this experience proved to be a valuable lesson to dad and has stayed with us as a family through the years. He'd felt first-hand what it was like to have your success impeded by factors outside your control, and it really embedded the importance of being able to trust the equipment you were using on your job.

One day we thought, this isn't an isolated problem; lots of people struggle with finding trusted suppliers and quality equipment — this is a problem that we can fix. And so we've spent the last 15 years doing just that — supplying quality parts and services to keep contractors moving.

Back in 2004, when we were sitting around the same kitchen table one night talking about what to call our business, we landed on TKV — it just sounded right.

Many of our customers will remember us as Tuff Stuff Australia. But in 2019, we realised we'd outgrown this name and felt compelled to go back to where it all started — and TKV was born again!

Today, we provide complete track and undercarriage solutions to owners and operators of fleets of tracked machinery right across Australia, whenever and wherever they need them.

We're still "TUFF" and we still keep you moving but, now, we're TKV.

Kind regards,

Ash Collins

THE TKV DNA



Certainty

Tailored, risk-free solutions

Here at TKV, we put our money where our mouth is — guaranteed minimum hours provide you with the certainty you need to run your business with confidence.



Motion

Keeping you moving

When the tracks stop turning, you stop earning. At TKV we'll pull out all the stops to keep your machines in motion.



Control

Putting you in the driver's seat

Business is full of things you can't control, but undercarriage doesn't need to be one of them. Our focus on certainty and motion ultimately puts you in control.

TOTAL TRACK & UNDERCARRIAGE SOLUTIONS



EXPERTISE



AVAILABILITY



RESPONSIVENESS



TOTAL SOLUTIONS



HERO-CLASS

AND GE

We put tracked machinery owners and operators in control of their undercarriage maintenance, by providing confidence and speed and, thereby, reducing downtime, frustration and missed opportunities.



Australia's only dedicated track and undercarriage specialists



National distribution with multiple, company-owned branches and large stock volumes



Dedicated, enthusiastic and motivated people who are invested in your success



From warehousing to workshop and everything in between



Our word is our bond: we strive for nothing less than 100% customer satisfaction

SS SERVICE



TKV FAIR GO GUARANTEE

Typically, undercarriage parts come with a time or date-bound warranty (eg. 12 months/1000 hours). These warranties only cover manufacturing defects and not what really matters — wear and tear.

Here at TKV, we don't think that's a fair go — we expect our products to work hard for you for many years, so why should they only have 12 months of cover?

Enter the TKV Fair Go Guarantee.

- **Guaranteed minimum hours**
- **Fair dinkum value**
- **Certainty and peace of mind.**

Our Fair Go Guarantee applies on top of standard product warranties, because we know that things don't always go to plan — and yes, this includes accidental breakage as well.

Guaranteed (baseline) hours per machine type:

| | |
|---|-----------|
| Excavator rubber tracks - manufacturer's warranty | 12 Months |
| TKV Fair Go Guarantee | 1600hrs |
| Loader rubber tracks - manufacturer's warranty | 9 Months |
| TKV Fair Go Guarantee | 700hrs |
| Excavator steel tracks - manufacturer's warranty | 24 Months |
| TKV Fair Go Guarantee | 4000hrs |
| Dozer steel tracks - manufacturer's warranty | 12 Months |
| TKV Fair Go Guarantee | 2000hrs |

No ifs, ands or buts — if you don't reach your Fair Go hours, we'll give them back to you as a credit off your next purchase.*

* Refer to TKV Fair Go Guarantee Terms and Conditions for details.

TKV VALUES – KEEPING YOU ON TRACK



Talk
Straight

Communicate simply,
with integrity and courage

Respond

Tackle challenges with
agility and resourcefulness

Ask

Assume nothing, and treat others
with empathy and respect

Commit

Resolve to act, and always follow
through on promises

Keep
Moving

Stay focused, overcome obstacles,
never stand still



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