

ASH COLLINS
MANAGING DIRECTOR

Dear Customer,

Growing up in our house we loved all things mechanical, and this was often a topic of conversation around the kitchen table. Our dad was a building contractor who loved his work and got a real kick out of completing jobs to the highest standard.

We often think back to those conversations we had each night as we ate our dinner and talked over the day. It still sticks in our minds the recurring theme of the frustration dad had as to how often the equipment he hired failed him – breaking down and costing him precious time and money.

Despite these frustrations, this experience proved to be a valuable lesson to dad and has stayed with us as a family through the years. He'd felt first-hand what it was like to have your success impeded by factors outside your control, and it really embedded the importance of being able to trust the equipment you were using on your job.

One day we thought, this isn't an isolated problem; lots of people struggle with finding trusted suppliers and quality equipment — this is a problem that we can fix. And so we've spent the last 15 years doing just that — supplying quality parts and services to keep contractors moving.

Back in 2004, when we were sitting around the same kitchen table one night talking about what to call our business, we landed on TKV — it just sounded right.

Many of our customers will remember us as Tuff Stuff Australia. But in 2019, we realised we'd outgrown this name and felt compelled to go back to where it all started — and TKV was born again!

Today, we provide complete track and undercarriage solutions to owners and operators of fleets of tracked machinery right across Australia, whenever and wherever they need them.

We're still "TUFF" and we still keep you moving but, now, we're TKV.

Kind regards,

Ash Collins





# **Certainty**Tailored, risk-free solutions

Here at TKV, we put our money where our mouth is — guaranteed minimum hours provide you with the certainty you need to run your business with confidence.



# Motion Keeping you moving

When the tracks stop turning, you stop earning. At TKV we'll pull out all the stops to keep your machines in motion.



# **Control**Putting you in the driver's seat

Business is full of things you can't control, but undercarriage doesn't need to be one of them. Our focus on certainty and motion ultimately puts you in control.

# TOTAL TRACK AUNIONERICARIAN SOLUTIONS



























Typically, undercarriage parts come with a time or date-bound warranty (eg. 12 months/1000 hours). These warranties only cover manufacturing defects and not what really matters — wear and tear.

Here at TKV, we don't think that's a fair go — we expect our products to work hard for you for many years, so why should they only have 12 months of cover?

Enter the TKV Fair Go Guarantee.

- Guaranteed minimum hours
- Fair dinkum value
- Certainty and peace of mind.

Our Fair Go Guarantee applies on top of standard product warranties, because we know that things don't always go to plan — and yes, this includes accidental breakage as well.

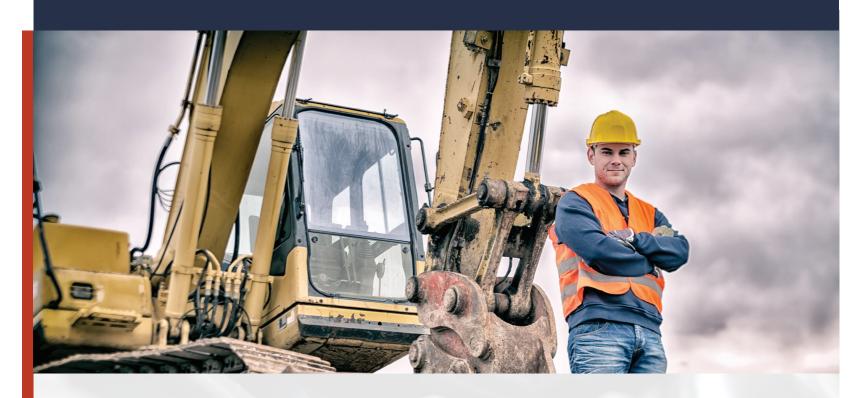
### Guaranteed (baseline) hours per machine type:

Excavator rubber tracks - manufacturer's warranty	12 Months
TKV Fair Go Guarantee	1600hrs
Loader rubber tracks - manufacturer's warranty	9 Months
TKV Fair Go Guarantee	700hrs
Excavator steel tracks - manufacturer's warranty	24 Months
TKV Fair Go Guarantee	4000hrs
Dozer steel tracks - manufacturer's warranty	12 Months
TKV Fair Go Guarantee	2000hrs

No ifs, ands or buts — if you don't reach your Fair Go hours, we'll give them back to you as a credit off your next purchase.\*

<sup>\*</sup> Refer to TKV Fair Go Guarantee Terms and Conditions for details.

## TKV VALUES – KEEPING YOU ON TRACK



alk Straight

Communicate simply, with integrity and courage

espond

Tackle challenges with agility and resourcefulness



Assume nothing, and treat others with empathy and respect



Resolve to act, and always follow through on promises



Stay focused, overcome obstacles, never stand still



### **Address**

### **Melbourne Warehouse**

25 - 27 Apollo Dr, Hallam, VIC 3803

### **Sydney Warehouse**

200B Walters Rd, Arndell Park, NSW 2148

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